

Renewable Energy Industry Competency Model



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About the Model

The Employment and Training Administration (ETA) worked with technical and subject matter experts from the Department of Energy, Office of Energy Efficiency and Renewable Energy (EERE), the National Renewable Energy Laboratories (NREL), and several industry associations to develop a competency model for renewable energy. The model supports workforce preparation for jobs in energy technologies that strengthen the economy, protect the environment, and diversify the U.S. energy system. The model is designed to evolve along with changing skill requirements.

Although renewable energy supplies the transportation sector, this model applies to renewable energy occupations that are involved in the production of electricity and power and not those related to transportation.

The model is depicted in a tiered graphic. The arrangement of the tiers in a pyramidal shape is not meant to be hierarchical, or to imply that competencies at the top are at a higher level of skill. The model's shape represents the increasing specialization and **Competency** – A cluster of related knowledge, skills, and abilities that affects a major part of one's job (a role or responsibility), that correlates with performance on the job, that can be measured against well-accepted standards, and that can be improved via training and development.

specificity in the application of skills as you move up the tiers. Tiers 1-5 have been developed and are divided into blocks. The blocks represent competency areas, that is, the applied skills, knowledge, abilities essential to successful performance in the industry. A table of the competency definitions and associated key behaviors accompanies the graphic.

Tiers 1 through 3 contain Foundation Competencies, which form the foundation needed to be ready to enter the workplace.

Tier 1 – Personal Effectiveness Competencies are shown as hovering below the pyramid because these competencies are essential for all life roles. Often referred to as "soft skills," personal effectiveness competencies are generally learned in the home or community and reinforced and honed at school and in the workplace. They represent personal attributes that may present some challenges to teach or assess.

Tier 2 – Academic Competencies are critical competencies primarily learned in a school setting. They include cognitive functions and thinking styles. Academic competencies are likely to apply to all industries and occupations.

Tier 3 – Workplace Competencies represent motives and traits, as well as interpersonal and self-management styles. They generally are applicable to a large number of occupations and industries.

Tiers 4 and 5 contain Industry Competencies, which are specific to an *industry or industry sector*.

Tier 4 – Industry-Wide Technical Competencies represent the knowledge and skills that are common across the sectors within the broader energy industry. These

technical competencies build on, but are more specific than, competencies represented on lower tiers.

Tier 5 – Renewable Energy Technologies are listed on Tier 5 (along with their component technology types and lists of related occupations) to illustrate that the Renewable Energy Competency Model serves as a foundational resource for all of these sectors. The sector competencies may be built out by their respective associations or communities of practice.

The upper tier represents the specialization that occurs within specific *occupations* within an industry. Information on occupational competencies is available through O*NET OnLine (<u>https://www.onetonline.org/</u>).

Tier 1: Personal Effectiveness Competencies

<u>1.1 Interpersonal Skills</u>: Displaying skills to work with people.

- 1.1.1 Work effectively with people who have diverse personalities and backgrounds.
- 1.1.2 Show understanding of others' behavior by demonstrating appropriate responses.
- 1.1.3 Demonstrate respect for the opinions, perspectives, customs, and individual differences of others by including others in problem solving and decision-making.
- 1.1.4 Maintain open communication with others.
- 1.1.5 Recognize and accurately interpret the verbal and nonverbal behaviors of others.
- 1.1.6 Demonstrate flexibility and open mindedness when dealing with a wide range of people.
- 1.1.7 Listen to and consider others' viewpoints and alter own opinion when it is appropriate.

<u>1.2 Integrity</u>: Displaying accepted social and work behaviors.

- 1.2.1 Treat all in a fair and equitable manner.
- 1.2.2 Behave ethically through responsible use of company time and property.
- 1.2.3 Report unethical behavior demonstrated by others to supervision.

<u>1.3 Professionalism</u>: Maintaining a professional presence and adhering to ethical standards.

- 1.3.1 Demonstrate self-control by maintaining composure and keeping emotions in check even in difficult situations.
- 1.3.2 Maintain a professional appearance by dressing appropriately for the job and maintaining personal hygiene.
- 1.3.3 Use professional language when speaking with supervisors, co-workers, and customers.
- 1.3.4 Refrain from substance abuse.
- 1.3.5 Maintain a positive attitude.
- 1.3.6 Take pride in one's work and the work of the organization.
- 1.3.7 Maintain appropriate certifications.

<u>1.4 Initiative</u>: Demonstrating a commitment to effective job performance.

- 1.4.1 Ensure that job is done safely, accurately, and completely.
- 1.4.2 Identify new and better processes or procedures.
- 1.4.3 Follow instructions and direction from supervisor and co-workers.
- 1.4.4 Take responsibility for completing one's own work assignments.

<u>1.5 Dependability and Reliability</u>: Displaying responsible behaviors at work.

- 1.5.1 Come to work when scheduled and on time.
- 1.5.2 Comply with company policies.
- 1.5.3 Do not attend to personal business while on the job.
- 1.5.4 Manage stressful situations effectively.
- 1.5.5 Fulfill obligations of the job.

<u>1.6 Lifelong Learning</u>: Demonstrating a commitment to self development and improvement.

- 1.6.1 Identify goals and career interests.
- 1.6.2 Demonstrate an interest in learning.
- 1.6.3 Seek opportunities to learn new skills and tasks.
- 1.6.4 Participate in training to learn new skills and to refine current skills.
- 1.6.5 Adapt quickly to changes in process or technology.
- 1.6.6 Accept help from supervisors and co-workers.

Tier 2: Academic Competencies

<u>2.1 Science</u>: Knowing and applying scientific principles and methods to solve problems.

- 2.1.1 **Unifying concepts and processes:** an understanding of systems, order, and organization; evidence, models, and explanation; change, constancy, and measurement.
- 2.1.2 **Science as inquiry:** the ability to think and act in ways associated with inquiry, including asking questions, using appropriate tools and techniques to gather data, thinking critically and logically about relationships between evidence and explanations, constructing and analyzing alternative explanations, and communicating scientific arguments.
- 2.1.3 **Physical, Life, and Earth Science:** An understanding of the properties and changes of properties in matter: motions and forces; transfer of energy; structure of atoms; structure and properties of matter; chemical reactions; conservation of energy and increase in disorder; interactions of energy and matter.
- 2.1.4 **Science and engineering concepts:** Familiarity with how to use scientific and engineering principles and methods to solve problems.

2.2 Basic Computer Skills: Using information technology and related applications to convey and retrieve information.

2.2.1 Navigation and File Management

- 2.2.1.1 Understand common computer terminology.
- 2.2.1.2 Use scroll bars, a mouse, and dialog boxes to work within the computer's operating system.
- 2.2.1.3 Access and switch between applications and files of interest.
- 2.2.1.4 Adhere to standard conventions for safeguarding privacy and security.

2.2.2 Internet and E-mail

- 2.2.2.1 Navigate the Internet to find information.
- 2.2.2.2 Open and configure standard browsers.
- 2.2.2.3 Use searches, hypertext references, and transfer protocols.
- 2.2.2.4 Send and retrieve electronic mail (e-mail).
- 2.2.2.5 Write e-mail with an appropriate tone.

2.2.3 Productivity Applications

- 2.2.3.1 Use word processing programs to compose, organize, and edit simple documents and other business communications.
- 2.2.3.2 Use spreadsheet, database, and presentation software.

<u>2.3 Mathematics</u>: Using mathematics to solve problems.

2.3.1 Add, subtract, multiply, and divide with whole numbers, fractions, decimals, and percents; calculates averages, ratios, proportions, and rates.

- 2.3.2 Take measurement of time, temperature, volume, force, mass, distance, length, width, height, and perimeter.
- 2.3.3 Correctly convert from one measurement to another.
- 2.3.4 Translate practical problems into useful mathematical expressions and use appropriate mathematical formulas and techniques.
- 2.3.5 Solve simple algebraic equations.
- 2.3.6 Determine slope, midpoint, and distance.
- 2.3.7 Calculate perimeters, areas, and volumes of basic shapes and solids.
- 2.3.8 Read, track, and calculate gauge measurements.

<u>2.4 Reading</u>: Understanding written sentences and paragraphs in work-related documents.

- 2.4.1 Read and understand work-related instructions and policies, memos, bulletins, notices, letters, policy manuals, and governmental regulations.
- 2.4.2 Read documents ranging from simple and straightforward to more complex and detailed.
- 2.4.3 Read and interpret technical manuals and equipment specifications.

<u>2.5 Writing</u>: Using standard business English to write messages to co-workers and reports to managers and associates.

- 2.5.1 Create documents such as work orders or memos.
- 2.5.2 Use standard syntax and sentence structure, correct spelling, punctuation and capitalization, and appropriate grammar.
- 2.5.3 Write clearly and concisely in a professional and courteous manner.
- 2.5.4 Write effectively for a variety of audiences.
- 2.5.5 Communicate thoughts, ideas, and information which may contain technical material in a logical, organized, and coherent manner.
- 2.5.6 Clearly develop ideas and elaborate on them with relevant supporting examples and specific details.
- 2.5.7 Show insight, perception, and depth in writing.

2.6 Communication: Listening and Speaking: Giving full attention to what others are saying and speaking in English well enough to be understood by others.

2.6.1 Listening

- 2.6.1.1 Receive, attend to, interpret, understand, and respond to verbal messages and other cues.
- 2.6.1.2 Apply active listening skills using reflection, restatement, questioning, and clarification.
- 2.6.1.3 Pick out important information in verbal messages.
- 2.6.1.4 Understand complex instructions.

2.6.2 Speaking and Presenting

- 2.6.2.1 Speak clearly and confidently using common English conventions including proper grammar, tone, and pace.
- 2.6.2.2 Express information to individuals or groups taking into account the audience and the nature of the information (e.g., explain technical concepts to non-technical audiences).
- 2.6.2.3 Present ideas in a persuasive manner.
- 2.6.2.4 Ask questions or report problems or concerns to people in authority when information or procedures are unclear or need improvement, or when feeling unsafe or threatened in the workplace.

<u>2.7 Critical and Analytical Thinking</u>: Using logical thought processes to analyze information and draw conclusions.

- 2.7.1 Identify inconsistent or missing information.
- 2.7.2 Critically review, analyze, synthesize, compare, and interpret information.
- 2.7.3 Draw conclusions from relevant and/or missing information.
- 2.7.4 Test possible hypotheses to ensure the problem is correctly diagnosed and the best solution is found.

<u>2.8 Information Literacy</u>: Functional and critical thinking skills related to information, media, and technology.

2.8.1 Locate and Evaluate Information

- 2.8.1.1 Locate information efficiently (time) and effectively (sources).
- 2.8.1.2 Evaluate information critically and competently.
- 2.8.1.3 Review information obtained for relevance and completeness.
- 2.8.1.4 Recognize important gaps in existing information.
- 2.8.1.5 Take steps to eliminate those gaps.

2.8.2 Use and Manage Information

- 2.8.2.1 Use information accurately and creatively for the issue or problem at hand.
- 2.8.2.2 Manage the flow of information from a wide variety of sources.
- 2.8.2.3 Organize/reorganize information as appropriate to get a better understanding of a problem.

Tier 3: Workplace Competencies

<u>3.1 Business Fundamentals</u>: Knowledge of business and management principles. The knowledge and skills that enable individuals to understand the relationship between own job and goals and operations of company and industry.

- 3.1.1 Articulate the organization's mission and functions and its position in the marketplace.
- 3.1.2 Recognize one's role in the functioning of the company.
- 3.1.3 Apply interpersonal skills to work environment.
- 3.1.4 Comply with applicable laws and rules governing work and reports loss, waste, or theft of company property to appropriate personnel.
- 3.1.5 Act in the best interest of the company, community, and environment.
- 3.1.6 Uphold the company and product brand in interactions with others.

<u>3.2 Teamwork</u>: Developed capacities used to work with others.

- 3.2.1 Accept membership in the team.
- 3.2.2 Identify with the goals, norms, values, and customers of the team.
- 3.2.3 Use a group approach to identify problems and develop solutions based on group consensus.
- 3.2.4 Effectively communicate with all members of the team to achieve goals.
- 3.2.5 Develop constructive and cooperative working relationships with others.
- 3.2.6 Show sensitivity to the thoughts and opinions of others.
- 3.2.7 Respond appropriately to positive and negative feedback.
- 3.2.8 Encourage others to express their ideas and opinions.
- 3.2.9 Learn from other team members.
- 3.2.10 Apply interpersonal skills to help team achieve goals.
- 3.2.11 Give full attention to what others are saying, taking time to understand the points being made, asking questions as appropriate, and not interrupting at inappropriate times.
- 3.2.12 Keep all parties informed of progress and all relevant changes to project timelines.
- 3.2.13 Demonstrate loyalty to the team.

<u>3.3 Adaptability and Flexibility</u>: Adjusting to changing work requirements.

- 3.3.1 Adjust to changing priorities.
- 3.3.2 Identify logical stopping points in work.
- 3.3.3 Refocus attention to new assignment quickly.
- 3.3.4 Quickly learn new assignments.
- 3.3.5 Shift gears and change direction when working on multiple projects.
- 3.3.6 Anticipate and accept changes in work.

<u>3.4 Marketing and Customer Focus</u>: Actively looking for ways to identify market demands and meet the customer, client, or stakeholder need.

- 3.4.1 Understand and anticipate customer needs and future needs.
- 3.4.2 Provide personalized service by providing prompt and efficient responses to meet the requirements, requests, and concerns of customers.
- 3.4.3 Actively look for ways to help customers by identifying and proposing appropriate solutions and/or services.
- 3.4.4 Be pleasant, courteous, and professional when dealing with internal or external customers.
- 3.4.5 Follow up with customers during projects and following project completion.

<u>3.5 Planning</u>, **Organizing**, **and Scheduling**: Demonstrating the ability to work within a schedule using prescribed procedures.

- 3.5.1 Prioritize various competing tasks and perform them quickly and efficiently according to their urgency.
- 3.5.2 Find new ways of organizing work area or planning work to accomplish work more efficiently.
- 3.5.3 Estimate resources needed for project completion and allocate time and resources effectively.
- 3.5.4 Anticipate obstacles to project completion and develop contingency plans to address them; take necessary corrective action when projects go off-track.
- 3.5.5 Plan and schedule tasks so that work is completed on time.
- 3.5.6 Make arrangements that fulfill all requirements as efficiently and economically as possible.
- 3.5.7 Respond to the schedules of others affected by arrangements; inform others of arrangements, giving them complete, accurate, and timely information.
- 3.5.8 Keep track of details to ensure work is performed accurately and completely.
- 3.5.9 Take steps to verify all arrangements; recognize problems, generate effective alternatives, and take corrective action.

<u>3.6 Problem Solving and Decision-Making</u>: Applying problem-solving and critical-thinking skills to help grow the business and/or to resolve workplace conflict.

- 3.6.1 Anticipate or recognize the existence of a problem.
- 3.6.2 Identify the true nature of the problem by analyzing its component parts.
- 3.6.3 Effectively use both internal and external resources to locate and gather information; examine information obtained for relevance and completeness; recognize important gaps in existing information and take steps to eliminate those gaps; recall previously learned information that is relevant to the problem; organize information as appropriate to gain a better understanding of the problem.
- 3.6.4 Integrate previously learned and externally obtained information to generate a variety of high quality alternative approaches to the problem.
- 3.6.5 Skillfully use logic and analysis to identify the strengths and weaknesses, the costs and benefits, and the short and long-term consequences of different approaches.

- 3.6.6 Decisively choose the best solution after contemplating available approaches to the problem; make difficult decisions even in highly ambiguous or ill-defined situations; quickly choose an effective solution without assistance when appropriate.
- 3.6.7 Commit to a solution in a timely manner and develop a realistic approach for implementing the chosen solution; observe and evaluate the outcomes of implementing the solution to assess the need for alternative approaches and to identify lessons learned.
- 3.6.8 Use scientific rules and methods to solve problems.

<u>3.7 Working with Tools and Technology</u>: Having capability to operate and troubleshoot electric, electronic, and mechanical equipment and products, as appropriate.

- 3.7.1 Select and apply appropriate tools or technological solutions to frequently encountered problems.
- 3.7.2 Carefully consider which tools or technological solutions are appropriate for a given job and consistently choose the best tool or technological solution for the problem at hand.
- 3.7.3 Use tools and equipment in compliance with user manuals and training.
- 3.7.4 Demonstrate an interest in learning about new and emerging tools and technologies.
- 3.7.5 Seek out opportunities to improve knowledge of tools and technologies that may assist in streamlining work and improving productivity.

<u>3.8 Checking, Examining, and Recording</u>: Entering, transcribing, recording, storing, or maintaining information in written or electronic/magnetic format.

- 3.8.1 Compile, code, categorize, calculate, inspect, or verify information or data.
- 3.8.2 Apply systematic techniques for observing and gathering data.
- 3.8.3 Detect and correct errors or inconsistencies, even under time pressure.
- 3.8.4 Organize records and files to maintain data.

<u>3.9 Sustainable Practices</u>: Understanding the concept of meeting the needs of the present without compromising the ability of future generations to meet their own needs.

- 3.9.1 Understand how the concepts of sustainability provide the basis for the consideration of renewable energy systems.
- 3.9.2 Use processes that are environmentally friendly or use fewer natural resources.
- 3.9.3 Use equipment and systems as designed to minimize environmental impact.
- 3.9.4 Seek to upgrade processes beyond pollution control to pollution prevention.
- 3.9.5 Utilize advances in science and technology to upgrade levels of efficiency and environmental protection.
- 3.9.6 Abide by applicable federal, state, and local regulations and policies.
- 3.9.7 Use sustainable business practices consistent with ISO 14001 International Environmental Management Guidance.

Tier 4: Industry-Wide Technical Competencies

4.1 Fundamentals of Energy and Power: Knowledge of the basic and emerging principles and concepts that impact the generation, transport, installation, operation, and maintenance of technologies and related equipment used to produce energy.

- 4.1.1 Understand the basic principles of power generation, including use of different fuel types.
- 4.1.2 Understand the flow of energy from generation through distribution to the customer.
- 4.1.3 Understand the basics of energy consumption.
- 4.1.4 Understand the fundamentals of electric power operations, including generation, transmission, distribution, and typical electrical service supplies to buildings and facilities.
- 4.1.5 Understand the components and workings of the electric transmission and distribution network.
- 4.1.6 Understand the basics of electricity and heat, and how conventional energy generation (natural gas, oil, nuclear energy) and renewable energy contribute to energy supplies.
- 4.1.7 Understand and use basic terminology.
- 4.1.8 Understand the concepts of traditional and renewable energy production.
- 4.1.9 Understand the concepts of electrical measurement and control on AC and DC current.

<u>4.2 Energy Efficiency</u>: Knowledge of the basic and emerging principles and concepts that promote energy conservation and efficiency while reducing the dependency on fossil fuels.

4.2.1 Energy Efficiency

- 4.2.1.1 Understand how energy efficiency is connected to the production of energy (supply), and how to make the case for energy efficiency use to reduce demand for energy vs. employing renewable energy as a source of energy.
- 4.2.1.2 Describe return on investment (the concept of "payback" from using energy efficiency and renewable technologies)
- 4.2.1.3 Understand the impact of environmental and geographic factors on the effective implementation of renewable energy technologies.
- 4.2.1.4 Demonstrate an understanding of the advantages and disadvantages of energy sources.
- 4.2.1.5 Understand the fundamentals of how electricity rates work, and related energy markets (ex. renewable electricity certificates; electricity capacity markets; net metering; real-time pricing)
- 4.2.1.6 Understand concepts such as supply and demand side efficiency and Smart Grid.

4.2.2 Energy Economics

- 4.2.2.1 Net Present Value
- 4.2.2.2 Internal Rate of Return

- 4.2.2.3 Cost of Energy
- 4.2.2.4 Payback Period
- 4.2.2.5 Energy Analysis Tools
- 4.2.2.6 Net metering
- 4.2.2.7 Baseload/peak electricity periods

<u>4.3 Renewable Energy</u>: Producing sustainable, clean energy from sources such as the sun, earth's heat, wind, plants, and water.

- 4.3.1 **Biomass:** Generation of power for heat or electricity from organic, nonfood, and renewable resources.
- 4.3.2 **Solar:** Systems that utilize solar energy or convert it into other usable forms, such as electricity and heat.
- 4.3.3 **Wind:** Conversion of wind's kinetic energy to mechanical or electrical energy.
- 4.3.4 **Geothermal:** Using thermal energy contained in the earth to supply heat directly or converting it to mechanical or electrical energy.
- 4.3.5 **Water:** Utilization of power derived from the energy of moving water.
- 4.3.6 **Fuel Cells and Hydrogen Energy:** Systems that produce power from a fuel through an electrochemical process.

<u>4.4 Quality Assurance and Continuous Improvement</u>: Ensure product and process meets quality system requirements as defined by customer and product specifications.

- 4.4.1 Understand and apply basic concepts associated with measuring quality.
- 4.4.2 Understand how changes in conditions, operations, or the environment will affect quality.
- 4.4.3 Adhere to controls that support quality standards.
- 4.4.4 Monitor/assess performance of self, other individuals, or organizations to make improvements or take corrective action.
- 4.4.5 Determine how a system should work and how changes in conditions, operations, and the environment will affect outcomes.
- 4.4.6 Use logic and reasoning to identify the strengths and weaknesses of alternative solutions, conclusions, or approaches to problems.

<u>4.5 Policies, Laws, and Regulations</u>: Compliance with applicable local, state, and federal laws and regulations that impact the energy industry.

- 4.5.1 Demonstrate awareness of the policies, standards, equipment, and work practices that mitigate the environmental impacts of human activity, including energy use.
- 4.5.2 Demonstrate professional responsibility for maintaining all policies and standards for health, safety, and the environment.
- 4.5.3 Comply with all relevant environmental laws issued by federal agencies, including Environmental Protection Agency (EPA).

- 4.5.4 Follow energy standards produced by industry organizations, such as the American National Standards Institute (ANSI), American Petroleum Institute (API), National Association of Corrosion Engineers (NACE), American Society for Testing and Materials (ASTM), International Electrotechnical Commission (IEC), and the National Fire Protection Association (NFPA).
- 4.5.5 Identify appropriate jurisdiction for local, state, and federal regulatory agencies as they pertain to the energy industry.
- 4.5.6 Maintain current knowledge of regulatory procedures governing operations.

<u>4.6 Health, Safety, and Security</u>: Compliance with the procedures necessary to ensure a safe and healthy work environment, as appropriate.

4.6.1 Maintaining a healthy and safe environment

- 4.6.1.1 Take actions to ensure the safety of self and others, in accordance with established personal and jobsite safety practices.
- 4.6.1.2 Anticipate and prevent work-related injuries and illnesses.
- 4.6.1.3 Comply with federal, state, and local regulations, and company health and safety policies (including OSHA).
- 4.6.1.4 Recognize common hazards and unsafe conditions that occur at work, their risks, and appropriate controls to address them.
- 4.6.1.5 Evaluate changes in the environment with respect to their impact on safety of self and others.
- 4.6.1.6 Promote effective local, state, or national security operations for the protection of people, data, property, and institutions.
- 4.6.1.7 Follow organizational procedures and protocols for workplace emergencies, including safe evacuation, and emergency response.
- 4.6.1.8 Maintain a sanitary and clutter-free work environment
- 4.6.1.9 Administer first aid or CPR if trained and summon assistance as needed.
- 4.6.1.10 Properly handle and dispose of hazardous materials.

4.6.2 Safeguarding one's person

- 4.6.2.1 Engage in safety training
- 4.6.2.2 Use equipment and tools in compliance with user manuals and training.
- 4.6.2.3 Understand potential threats created by deviation from safety procedures and improper use of tools and equipment
- 4.6.2.4 Use appropriate personal protective equipment (e.g., safety glasses, work boots, and hard hats) and keep equipment in good working order.
- 4.6.2.5 Recognize how workplace risks can affect one's life and one's family.
- 4.6.2.6 Understand the legal rights of workers regarding workplace safety and protection from hazards.
- 4.6.2.7 Report injuries, incidents, and workplace hazards to a supervisor as soon as safely possible
- 4.6.2.8 Contribute to discussion of safety concerns in the workplace, making suggestions as appropriate.

Tier 5: Renewable Energy Technologies

Renewable Energy Technologies are listed below (along with their component technology types and lists of related occupations) to illustrate that the Renewable Energy Competency Model serves as a foundational resource for all of these sectors. The sector competencies may be built out by their respective associations or communities of practice.

<u>5.1 Biomass</u>: Generation of power for heat or electricity from organic, nonfood, and renewable resources.

5.1.1 Sources of Fuel

- 5.1.1.1 Wood
- 5.1.1.2 Waste
- 5.1.1.3 Alcohol fuels¹
- 5.1.1.4 Energy Crops
- 5.1.1.5 Landfill Gases and Digesters

5.1.2 Chain of Production

- 5.1.2.1 Harvesting
- 5.1.2.2 Storage and Delivery
- 5.1.2.3 Conversion

5.1.3 Uses of Biomass

- 5.1.3.1 Biofuels²
- 5.1.3.2 Biopower
- 5.1.3.3 Bioproducts
- 5.1.3.4 Space Heating
- 5.1.3.5 Industrial Process Heat (Steam)
- 5.1.3.6 CHP (Combined Heat and Power)

5.1.4 Key Occupations in the Industry

- 5.1.4.1 Agricultural Engineers
- 5.1.4.2 Biochemical Engineers
- 5.1.4.3 Biochemists
- 5.1.4.4 Biofuels Processing Technicians
- 5.1.4.5 Biofuels Production Managers
- 5.1.4.6 Biofuels/Biodiesel Technology and Product Development Managers
- 5.1.4.7 Biologists

¹ Fuels used for transportation, such as ethanol and biodiesel, are not included in this model.

² Biofuels used for transportation, such as ethanol and biodiesel, are not included in this model.

- 5.1.4.8 Biomass Plant Technicians
- 5.1.4.9 Biomass Power Plant Managers
- 5.1.4.10 Chemical Application Specialists
- 5.1.4.11 Chemical Engineers (Agricultural Chemicals)
- 5.1.4.12 Chemical Production Workers
- 5.1.4.13 Code and Standard Developers
- 5.1.4.14 Electricians
- 5.1.4.15 Equipment Production Workers
- 5.1.4.16 Geneticists
- 5.1.4.17 Harvesting Equipment Mechanics
- 5.1.4.18 Industrial Engineers
- 5.1.4.19 Instrumentation Technicians
- 5.1.4.20 Mechanical and Electrical Engineers
- 5.1.4.21 Mechanics
- 5.1.4.22 Microbiologists
- 5.1.4.23 Pipefitters
- 5.1.4.24 Plant Operators
- 5.1.4.25 Regulation Compliance Workers
- 5.1.4.26 Storage Facility Operators
- 5.1.4.27 Welders

5.2 Solar: Systems that utilize solar energy or convert it into other usable forms, such as electricity and heat.

5.2.1 Solar Photovoltaic Systems

- 5.2.1.1 Conversion of solar energy into electricity using photovoltaic technologies
- 5.2.1.2 Systems and Components
- 5.2.1.3 Markets and Applications

5.2.2 Solar Heating and Cooling Systems

- 5.2.2.1 Conversion of solar energy into thermal energy for use in heating and cooling applications
- 5.2.2.2 Systems and Components
- 5.2.2.3 Markets and Applications

5.2.3 Concentrating Solar Power (CSP)

- 5.2.3.1 Use of concentrated solar energy to produce steam and electricity
- 5.2.3.2 Plants and Components
- 5.2.3.3 Markets and Applications

5.	2.4 Key C	Occupations in the Industry
	5.2.4.1	Advanced Manufacturing Technicians
	5.2.4.2	Building Inspectors
	5.2.4.3	Code Officials
	5.2.4.4	Compliance or Regulatory Specialists
	5.2.4.5	Computer Numerical Control (CNC) Operators
	5.2.4.6	Electrical Engineers
	5.2.4.7	Electrical Inspectors
	5.2.4.8	Engineering Technicians
	5.2.4.9	Environmental Engineers
	5.2.4.10	HVAC Technicians
	5.2.4.11	Industrial Engineers
	5.2.4.12	Instrument and Electronics Technicians
	5.2.4.13	Material Scientists
	5.2.4.14	Mechanical Assemblers
	5.2.4.15	Mechanical Engineers
	5.2.4.16	Pipefitters
	5.2.4.17	Plumbers
	5.2.4.18	Power Systems Engineers
	5.2.4.19	Process Control Technicians
	5.2.4.20	Quality Assurance Specialists
	5.2.4.21	Roofers
	5.2.4.22	Solar Energy Installation Managers
	5.2.4.23	Solar Energy Systems Designers
	5.2.4.24	Solar Energy Systems Engineers
	5.2.4.25	Solar Installation Helpers
	5.2.4.26	Solar Marketing Specialists
	5.2.4.27	Solar Photovoltaic Installers
	5.2.4.28	Solar Photovoltaic Technicians
	5.2.4.29	Solar Photovoltaic System Designers
	5.2.4.30	Solar Project Developers
	5.2.4.31	Solar Sales Representatives and Assessors
	5.2.4.32	Solar Site Assessors
	5.2.4.33	Solar Thermal Installers
	5.2.4.34	Solar Thermal Technicians

- 5.2.4.35 Solar Utility Procurement Specialists
- 5.2.4.36 Steam Engineers
- 5.2.4.37 Structural Engineers
- 5.2.4.38 Utility Interconnection Engineers

5.3 Wind: Conversion of wind's kinetic energy to mechanical or electrical energy.

5.3.1 Utility Scale

- 5.3.1.1 Costs and benefits and the economic and environmental impact wind energy.
- 5.3.1.2 Major phases of a wind power project: manufacturing, project development, installation, and operation and maintenance.
- 5.3.1.3 Transmission infrastructure and wind integration.

5.3.2 Small Wind

- 5.3.2.1 Small wind turbines are electric generators that utilize wind energy to produce clean, emissions-free power for individual homes, farms, and small businesses.
- 5.3.2.2 Includes wind energy turbines with power ratings up to 100,000 watts (or 100 kilowatts (kw)).
- 5.3.2.3 Small wind energy systems can be used in connection with an electricity transmission and distribution system (called grid-connected systems), or in stand-alone applications that are not connected to the utility grid.

5.3.3 Key Occupations in the Industry

- 5.3.3.1 Assemblers
- 5.3.3.2 Asset Managers
- 5.3.3.3 Atmospheric Scientists
- 5.3.3.4 Computer Controlled Machine Tool Operators
- 5.3.3.5 Construction Equipment Operators
- 5.3.3.6 Construction Laborers
- 5.3.3.7 Crane Operators
- 5.3.3.8 Electricians
- 5.3.3.9 Engineers (Aerospace, Civil, Computer, Electrical, Environmental, Health and Safety, Industrial, Materials, Mechanical)
- 5.3.3.10 Environmental Scientists
- 5.3.3.11 Geologists
- 5.3.3.12 Industrial Production Managers
- 5.3.3.13 Land Acquisition Specialists
- 5.3.3.14 Logisticians
- 5.3.3.15 Materials Scientists
- 5.3.3.16 Mechanists

- 5.3.3.17 Project Managers
- 5.3.3.18 Quality-Control Inspectors
- 5.3.3.19 Welders
- 5.3.3.20 Wildlife Biologists
- 5.3.3.21 Wind Energy Engineers
- 5.3.3.22 Wind Energy Operations Managers
- 5.3.3.23 Wind Energy Project Managers
- 5.3.3.24 Wind Installers
- 5.3.3.25 Wind Technicians/Windsmiths
- 5.3.3.26 Wind Turbine Service Technicians

5.4 Geothermal: Using thermal energy contained in the earth to supply heat directly or convert it to mechanical or electrical energy.

5.4.1 Geothermal Power Plants

- 5.4.1.1 Uses hot fluids produced from wells drilled into geothermal reservoirs to generate electricity.
- 5.4.1.2 Three generation technologies are used to generate electricity: steam, flashed steam, and binary cycle.
- 5.4.1.3 Major phases of a project:
 - Exploration using exploration techniques similar to those of the mining and petroleum industries to determine if further detailed exploration is warranted.
 - Field development accomplished through drilling wells into the geothermal reservoir using oil and gas drilling rigs modified for the hot, hard –rocks of the geothermal system.
 - Construction of power plant and transmission lines.
 - Operation and maintenance of the power plant and the geothermal field including drilling of additional wells.

5.4.2 Geothermal Direct Uses

5.4.2.1 Utilizes a natural resource, flow of geothermal fluid at elevated temperatures, which is capable of providing heat and cooling to buildings, greenhouses, aquaculture ponds, and industrial processes.

5.4.3 Geothermal Heat Pump Systems

5.4.3.1 Transfers heat stored in the earth or in ground water into a building during the winter, and transfers it out of the building and back into the ground during the summer.

5.4.4 Key Occupations in the Industry

- 5.4.4.1 Aquaculture & Horticulture Specialists
- 5.4.4.2 Architects and Designers
- 5.4.4.3 Construction & Drilling Equipment Operators

	5.4.4.4	Drilling Engineers
	5.4.4.5	Electricians
	5.4.4.6	Engineers (Electrical, Mechanical, Chemical, Civil, and Structural)
	5.4.4.7	Geochemists
	5.4.4.8	Geologists
	5.4.4.9	Geophysicists
	5.4.4.10	Geothermal Production Managers
	5.4.4.11	Geothermal Technicians
	5.4.4.12	HVAC Technicians
	5.4.4.13	Hydrologists
	5.4.4.14	Machinists
	5.4.4.15	Mechanics
	5.4.4.16	Pipe Fitters
	5.4.4.17	Plant Managers
	5.4.4.18	Power Dispatcher
	5.4.4.19	Power Plant Operators
	5.4.4.20	Power Plant System Manufacturers
	5.4.4.21	Regulatory & Environmental Consultants
	5.4.4.22	Reservoir Engineers
	5.4.4.23	Surveyors
	5.4.4.24	Welders
<u>5.5</u>	Water: Ut	ilization of power derived from the energy of moving water.
5.5	.1 Hydro	power
	5.5.1.1	Water is captured using man-made dams and diversions and utilizes "head" (potential energy created by elevation difference) to generate electricity.

- 5.5.1.2 Includes large, small, and micro.
- 5.5.1.3 Pumped Storage: A configuration of hydropower that allows for the storage of energy by pumping water from a lower reservoir to an upper reservoir, and then using the water to generate electricity when it is needed, utilizing conventional hydropower technology.

5.5.2 Marine and Hydrokinetic

- 5.5.2.1 Utilizes only the kinetic energy of moving water to generate electricity.
- 5.5.2.2 Includes wave, tidal, ocean and river currents.

5.5.3 Key Occupations in the Industry

- 5.5.3.1 Civil Engineers
- 5.5.3.2 Divers

- 5.5.3.3 Electrical Engineers
- 5.5.3.4 Environmental Biologists
- 5.5.3.5 Environmental Engineers
- 5.5.3.6 Hydraulic Engineers
- 5.5.3.7 Hydroelectric Plant Technicians
- 5.5.3.8 Hydroelectric Production Managers
- 5.5.3.9 Hydrologists
- 5.5.3.10 Hydropower Engineers
- 5.5.3.11 Information Technology Specialists
- 5.5.3.12 Marine Engineers
- 5.5.3.13 Mechanical Engineers
- 5.5.3.14 Mechanics
- 5.5.3.15 Oceanographers
- 5.5.3.16 Power Distributors and Dispatchers
- 5.5.3.17 Power Plant Operators
- 5.5.3.18 Power Plant Superintendents
- 5.5.3.19 Welders

5.6 Fuel Cells and Hydrogen Energy: Systems that produce power from a fuel through an electrochemical process.

5.6.1 Fuel Production, Delivery, and Storage

- 5.6.1.1 Produced from Diverse and Domestic Resources
- 5.6.1.2 Fuels include Hydrogen (from renewable and non-renewable sources), Biomass, and Fossil Fuels
- 5.6.1.3 Central, Semi-Central, and Distributed Production
- 5.6.1.4 Compressed gas, Cryogenic Liquid, and Materials-Based Storage

5.6.2 Fuel Cells

5.6.2.1 Efficiently converts fuel to electrical or thermal power, resulting in lower emissions and less fuel use per unit of energy output than alternatives.

5.6.3 Applications of Fuel Cells

- 5.6.3.1 Stationary Power produce electrical power and high quality heat, and can also produce Hydrogen for other uses
- 5.6.3.2 Backup Power produce electrical power on demand for grid-connected and remote uses
- 5.6.3.3 Portable Devices direct power or battery charging, generally at 1-250 W
- 5.6.3.4 Auxiliary power power for heavy duty trucks

5.6.4 Key	Occupations in the Industry
5.6.4.1	Advanced Manufacturing Technicians
5.6.4.2	Building Inspectors
5.6.4.3	Chemical Engineers
5.6.4.4	Code Officials
5.6.4.5	Computer Numerical Control (CNC) Operators
5.6.4.6	Electrical Engineers
5.6.4.7	Electrical Inspectors
5.6.4.8	Engineering Technicians
5.6.4.9	Environmental Engineers
5.6.4.10	Fuel Cell Systems Designers
5.6.4.11	HVAC Technicians
5.6.4.12	Industrial Engineers
5.6.4.13	Installation Helpers
5.6.4.14	Instrument and Electronics Technicians
5.6.4.15	Maintenance Technicians
5.6.4.16	Marketing Specialists
5.6.4.17	Material Scientists
5.6.4.18	Mechanical Assemblers
5.6.4.19	Mechanical Engineers
5.6.4.20	Power Systems Engineers
5.6.4.21	Process Control Technicians
5.6.4.22	Project Developers/Sales Representatives
5.6.4.23	Quality Assurance Specialists
5.6.4.24	Residential Fuel Cell System Designers
5.6.4.25	Site Assessors
5.6.4.26	Structural Engineers
5.6.4.27	Utility Interconnection Engineers

Resources Reviewed

Developer	Resource	Resource URL	
Renewable Energy			
NCCER	Alternative Energy Curriculum	http://www.nccer.org/altern ative-energy	
Lawrence Technological University	Alternative Energy Curriculum	http://www.ltu.edu/enginee ring/mechanical/ae_curricul um.asp	
Cylvia Hayes and David Rafkind, 3EStrategies and the Business Alliance for Sustainable Energy; Barbara Byrd, Oregon AFL- CIO	Analysis of Clean Energy Workforce Needs and Programs in Oregon	http://www.3estrategies.org /Documents/SOWreport Fin al_may.pdf	
Center for Energy Workforce Development	Energy Industry Fundamentals Certificate Program	http://www.cewd.org/curric ulum/downloads/Energy%2 0Industry%20Fundamentals %20Framework.pdf	
Competency Model Clearinghouse	Energy/Generation, Transmission and Distribution Competency Model	https://www.careeronestop. org/CompetencyModel/pyra mid.aspx?NRG=Y	
Electric Power Training Center (EPTC)	Generation, Transmission and Power Systems Training	https://www.eptc.wapa.gov /Pages/default.aspx	
California Economic Development Department	Green Analyses of Occupations and Industries	http://www.labormarketinfo .edd.ca.gov/article.asp?artic leid=1229	
Centers of Excellence, Economic and Workforce Development, California Community Colleges	Green Industries and Jobs in California	http://www.coeccc.net/gree n/documents/Emerging Gre en 09.pdf	
Robert Pollin & Jeannette Wicks-Lim, Political Economy Research Institute	Job Opportunities for the Green Economy	http://www.peri.umass.edu/ fileadmin/pdf/other_publicat ion_types/Green_Jobs_PERI .pdf	
U.S. Department of Energy	Office of Energy Efficiency and Renewable Energy	http://www.eere.energy.go v/	
Jennifer Cleary and Allison Kopicki, John J. Heldrich Center for Workforce Development	Preparing the Workforce for a "Green Jobs" Economy	http://www.heldrich.rutgers .edu/sites/default/files/cont ent/Heldrich%20Center Gre en Jobs Brief.pdf	

Developer	Resource	Resource URL
Solar Energy International	Renewable Energy Education Programs / Job Openings	http://www.solarenergy.org L
U.S. Department of Energy, Energy Efficiency and Renewable Energy	Renewable Energy Technologies	http://www.eere.energy.go v/basics/renewable_energy/ index.html
Columbia Gorge Community College	Renewable Energy Technology Programs	http://www.renewableenerg ycareers.org/
Mark Muro, Jonathan Rothwell, and Devashree Saha with Battelle Technology Partnership Practice; The Brookings Institution Metropolitan Policy Program	Sizing the Green Economy, A National and Regional Green Jobs Assessment	http://www.brookings.edu/ ~/media/Series/resources/0 713 clean economy.pdf
Biomass		
Piedmont Biofuels	Biofuels Curriculum	http://www.biofuels.coop/e ducation/
Central Carolina Community College	Biofuels Curriculum Program	http://www.cccc.edu/curricu lum/majors/biofuels/progra m.php
North Dakota State College of Science	Biofuels Technology Programs	http://www.ndscs.edu/acad emics/departments/applied- science/options/
U.S. Department of Energy, Office of Energy Efficiency and Renewable Energy	Bioindustry Creates Green Jobs	http://www1.eere.energy.g ov/library/pdfs/biomass gre en jobs factsheet 2010 01 .pdf
U.S. Department of Energy, Office of Energy Efficiency and Renewable Energy	Biomass Basics	http://www1.eere.energy.g ov/biomass/biobasics.html
U.S. Department of Energy, Office of Energy Efficiency and Renewable Energy	Biopower Fact Sheet	http://www1.eere.energy.g ov/biomass/pdfs/biopower_f actsheet.pdf
Centers of Excellence, California Community Colleges	Environmental Scan of BioEnergy Industries in California	http://www.coeccc.net/Envi ronmental Scans/bio- energy scan sw 11.pdf
O*NET OnLine	Summary Report for Biofuels Processing Technicians	http://www.onetonline.org/l ink/summary/51-8099.01
O*NET OnLine	Summary Report for Biomass Plant Technicians	http://www.onetonline.org/l ink/summary/51-8099.03

Developer	Resource	Resource URL		
Solar				
American Solar Energy Society		http://www.ases.org/		
Bureau of Labor Statistics	Careers in Solar Power	http://www.bls.gov/green/s olar_power/		
Centers of Excellence, California Community Colleges	Environmental Scan: Solar Industry	http://www.coeccc.net/solar L		
Interstate Renewable Energy Council	Occupational Profiles for the Solar Industry	http://www.austincc.edu/ce /renewable/solar.pdf		
North American Board of Certified of Certified Energy Practitioners	Photovoltaic Installer Certification	http://www.nabcep.org/cert ification/pv-installer- certification		
Solar and Geothermal Solutions	Solar Certification Programs	http://solar- geothermal.com/certificatio n-pv-thermal-wind		
Solar Energy Industries Association		http://www.seia.org/		
GreenJobs.com	Solar Energy Jobs	http://www.greenjobs.com/		
North American Board of Certified of Certified Energy Practitioners	Solar Thermal Installer Certification	http://www.nabcep.org/cert ification/solar-thermal- installer-certification		
O*NET OnLine	Summary Report for Solar Thermal Installers and Technicians	http://www.onetonline.org/l ink/summary/47-4099.02		
O*NET OnLine	Summary Report for Solar Photovoltaic Installers	http://www.onetonline.org/l ink/summary/47-2231.00		
Wind	•	•		
American Wind Energy Association		http://www.awea.org/		
Bureau of Labor Statistics	Careers in Wind Energy	http://www.bls.gov/green/w ind_energy/		
Distributed Wind Energy Association		http://www.distributedwind. org/		
O*NET OnLine	Summary Report for Wind Turbine Service Technicians	http://www.onetonline.org/l ink/summary/49-9081.00		
Texas Wind Energy Institute		http://www.depts.ttu.edu/u c/windenergy/		

Developer	Resource	Resource URL
Iowa Lakes Community College	Wind Energy & Turbine Technology	http://www.iowalakes.edu/a cademic_programs/program s_of_study/industrial_techn ology/wind_energy_turbin e_technology/
California Wind Energy Collaborative	Wind Energy Course for Technicians	http://cwec.ucdavis.edu/trai ning/
Texas State Technical College	Wind Energy Program	http://www.tstc.edu/progra ms/westtexas/windenergy
Minnesota West Community and Technical College	Wind Energy Programs	http://www.mnwest.edu/ind ex.php/programs/list/wind- energy-technology-aas
Lakeshore Technical College	Wind Energy Technology Program	http://www.gotoltc.com/pro grams/windEnergy.php
Highland Community College	Wind Turbine Technician	http://www.highland.cc.il.us /academics/new%20acade mic%20programs%20sectio ns%2008/WindTurbineTech nician.asp
Geothermal		
Geothermal Energy Association	Geothermal Basics	<u>http://geo-</u> energy.org/Basics.aspx
Geothermal Energy Association	Geothermal Education and Training Guide	<u>http://geo-</u> <u>energy.org/reports/2011GE</u> <u>AGeothermalEducationandTr</u> <u>ainingGuide.pdf</u>
U.S. Department of Energy	Geothermal Technologies Program	http://www1.eere.energy.g ov/geothermal/geothermal_ basics.html
Geothermal Energy Association	Green Jobs Through Geothermal Energy	<u>http://geo-</u> <u>energy.org/pdf/reports/Gree</u> <u>nJobs Through Geothermal</u> <u>Energy Final Oct2010.pdf</u>
International Ground Source Heat Pump Association		http://www.igshpa.okstate. edu/index.htm
Paul Lienau, 1998, Chapter 1 - Introduction: Lund, J. W., ed.,	Geothermal Direct-Use Engineering and Design Guidebook, Oregon Institute of Technology Geo-Heat Center, p. 1-6.	
O*NET OnLine	Summary Report for Geothermal Technicians	http://www.onetonline.org/l ink/summary/49-9099.01

Developer	Resource	Resource URL
O*NET OnLine	Summary Report for Power Plant Operators	http://online.onetcenter.org /link/summary/51-8013.00
Water		•
California Department of Water Resources Training Center		http://www.water.ca.gov/ap prenticetraining/
U.S. Department of Energy, Office of Energy Efficiency and Renewable Energy	Conventional Hydropower Technologies Fact Sheet	http://www1.eere.energy.g ov/water/pdfs/52168.pdf
National Hydropower Association	Job Creation Opportunities in Hydropower - NHA 2009 Jobs Study	http://hydro.org/why- hydro/job- creation/navigant-study/
The International Energy Agency	Ocean Energy Systems Technology Initiative (IEA- OES)	http://www.ocean-energy- systems.org/
U.S. Department of Energy, Office of Energy Efficiency and Renewable Energy	Water Power Program	http://www1.eere.energy.g ov/water/
O*NET OnLine	Summary Report for Hydroelectric Plant Technicians	http://www.onetonline.org/l ink/summary/51-8099.04
U.S. Department of Energy, Office of Energy Efficiency and Renewable Energy	Water Power for a Clean Energy Future	http://www1.eere.energy.g ov/office_eere/pdfs/51315.p df
Fuel Cells and Hydrogen E	nergy	
Hocking College	Alternative Energy and Fuel Cells Program	http://www.hocking.edu/pro grams/advanced_energy
Texas Skill Standards Board	Fuel Cell Systems Technician Skill Standards	http://www.tssb.org/sites/d efault/files/wwwpages/repos /pdfiles/FuelCellSystemsSS. pdf
Texas State Technical College	Fuel Cell Technology Curriculum	http://www.treec.org/curr_ dev_fuel.php
Stark State College	Fuel Cell Technology Program	http://www.starkstate.edu/ academic-programs/fuel-cell
The California Employment Development Department Labor Market Information Division	Fuel Cell Technicians in California	http://www.calmis.ca.gov/fil e/occguide/Fuel-Cell-Tech- Green.pdf

Developer	Resource	Resource URL
U.S. Department of Energy, Office of Energy Efficiency and Renewable Energy	Fuel Cell Technologies Program Fact Sheet	http://www1.eere.energy.g ov/hydrogenandfuelcells/pdf s/fuel_cell_fs.pdf
	Fuel Cells 2000	http://www.fuelcells.org/ce d/education.html
U.S. Department of Energy, Office of Energy Efficiency and Renewable Energy	Jobs in Fuel Cell Technologies Fact Sheet	http://www1.eere.energy.g ov/hydrogenandfuelcells/pdf s/green jobs factsheet.pdf
O*NET OnLine	Summary Report for Fuel Cell Technicians	http://www.onetonline.org/l ink/summary/17-3029.10